



# First Impression studios

Digital guests

**Hi! Very soon you'll be a digital guest in one of our studio's. To make sure that everything runs smoothly we would like to ask you to take a look at the following details. See you!**

- ◇ make sure you have a stable internet connection. Preferably wired.
- ◇ Use Google Chrome (version 56 or higher) or Firefox(version 50 or higher).
- ◇ Do you have troubles with opening the link? Pleas contact your network administrator if the website is blocked.
- ◇ Do not open the stream link at the same time to avoid an echo.
- ◇ Make sure you keep the connection running. This will show us we're still connected.
- ◇ Make sure you're located in an quiet environment.
- ◇ Make sure your phone/smartwatch is on silent mode.
- ◇ Always turn on your microphone and camera.
- ◇ Find a place where you have a calm background and enough light. Daylight will give the best result.
- ◇ Make sure you're not wearing clothes with little dots or stripes.
- ◇ Preferably use a headphone with microphone for a better sound result.
- ◇ Make it yourself comfortable with a glass of water during the call but pleas do not eat anything.
- ◇ After opening the link there is a possibility to have a conversation via the chat function with one of the technicians if you need help. Click on the chat icon to open the chat.
- ◇ After the call you can easily quit your browser to end the connection.
- ◇ Are you joining the call via a mobile phone? Make sure you use your phone in landscape mode. Not in portrait.